THE HONG KONG POLYTECHNIC UNIVERSITY 香港理工大學
COLLEGE OF PROFESSIONAL AND CONTINUING EDUCATION 專業及持續教育學院
School of Professional Education and Executive Development 專業進修學院 SPEED
HRM 香港人力資源管理學會 Hong Kong Institute of Human Resource Management

HR Crisis Management and Workforce Resilience

Course Objective

To equip HR practitioners, managers and organisational leaders with practical knowledge and skills to protect employees, maintain workforce operations and strengthen organisational resilience before, during and after emergencies, with particular reference to the Hong Kong context.

Specifically, the programme aims to:

- Strengthen understanding of HR's strategic role in crisis management.
- Build practical capability in workforce preparedness and continuity planning.
- Enhance crisis communication, leadership and stakeholder coordination.
- Promote employee safety, wellbeing and workforce resilience.
- Foster personal resilience and sustainable HR leadership.
- Advance recovery, organisational learning and long-term resilience.



Learning Outcomes

- ILO-1: Explain the strategic role of HR in disaster management
- ILO-2: Assess workforce risks and plan for business continuity
- ILO-3: Develop effective crisis communication and stakeholder coordination
- ILO-4: Support employee safety, wellbeing and resilience
- ILO-5: Build personal resilience for HR leadership
- ILO-6: Strengthen post-disaster recovery and organisational learning

Course Lecturers & Content



Dr Stella Kwan

Session 1 : **Understanding Disasters and the Strategic Role of HR**

Session 2 : **Workforce Planning, Safety and Business Continuity**



Ms Stephanie Wan



Dr Lee Chan Wing

Session 3 : **Crisis Communication, Leadership and Employee Support**

Session 4 : **Recovery, Organisational Learning and Future HR Resilience**



Mr Andrew Wong

Course Code	SPDW187 (Class Code: HAA2)
Date	13 March 2027 and 20 March 2027
Time	9:30am – 12:30pm and 2:00pm – 5:00pm
Venue	PolyU Main Campus / Hung Hom Bay Campus / West Kowloon Campus
Medium of Instruction	Cantonese
Course Fee	Normal Rate: HKD$8,000 Apply on or before 12 Febuary 2027 to get Early Bird Rate: **HKD$7,000**
Entry Requirements	The applicants should (a)hold a bachelor's degree in area of Sciences, Humanities, Social Sciences, IT or Business, or equivalent, awarded by a recognized institution; **OR** (b)(i) hold an Associate Degree or Higher Diploma awarded by a recognized institution in the same areas listed in (a); and (ii) have at least 2 years of recognized professional experience; **OR** (c)normally aged 25 or above, with other post-secondary qualifications and at least 5 years of work experience in industry, commerce or public administration, including 2 years in a managerial capacity, will also be considered
Certification	Students who obtain an overall passing rate for the assessments, and attended at least 75% of the course will be presented with a **Certificate of Completion** awarded by PolyU SPEED.

TEL：3746 0360

E-MAIL：ce.car@speed-polyu.edu.hk

WEBSITE：https://www.speed-polyu.edu.hk/short-course

JOIN NOW

Application Deadline: 19 Febuary 2027

School of Professional Education and Executive Development reserves the right to make changes to the above class schedule and venue.
School of Professional Education and Executive Development is operated by College of Professional and Continuing Education Limited which is an affiliate of The Hong Kong Polytechnic University.